



STUDIO POLICIES

THANKS FOR RIDING WITH US! FOR YOUR SAFETY AND THE SAFETY OF YOUR FELLOW MEMBERS, PLEASE ADHERE TO THE FOLLOWING:

CLASS BOOKING: Use the CycleBar App, available on the Apple and Google stores, for convenient bookings on the go. You'll be notified via email once you've booked or cleared the list.

ARRIVING TO CLASS: Please arrive early to class. Riders will not be allowed entry after the first 5 minutes of class. New riders should arrive 15 - 20 minutes before

CELL PHONES: We do not allow cell phones in the theater. Please leave them at home or in the provided lockers.

CANCEL BOOKING: If you need to cancel or reschedule a class booking, please do so 12 hours or more prior to the class via the CycleBar app. Failure to cancel may result in a \$15 fee and/or loss of credit.

NO SHOW: If you do not show up to a class you are signed up for, you may be charged \$20 and/or lose ride credit.

MEMBERSHIP FREEZE: Freeze requests must be submitted in writing & made 15 days before your next invoice, unless there is a medical issue. Memberships can be frozen up to 3 months for a \$15 per month freeze fee. You may freeze 2 times maximum per year. Final payment must be collected before cancellation.

MEMBERSHIP CANCELLATION: To cancel, please provide 30 days written notice before your next billing date for all auto-recurring memberships. Breaking the term agreement will incur an early termination fee. All memberships will continue to bill unless written notice is provided.